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875 15th Street, NW, Suite 750 Washington, DC 20005 telephone 202.789.3120 facsimile 202.789.3112 www.telecomlawpros.com

REDACTED - FOR PUBLIC INSPECTION

mlazarus@telecomlawpros.com 202.789.3114

October 29, 2013

ACCEPTED THE D

ÜCT 202913

VIA ELECTRONIC COMMENT FILING SYSTEM

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, NW Washington, DC 20554

Re: Submission of Redacted Versions of FCC Form 481, WC Docket No. 10-90,

WC Docket No. 11-42

Dear Ms. Dortch:

Pursuant to Section 54.313 of the Commission's rules and the Wireline Competition Bureau's Public Notice, DA 13-1707, released on August 6, 2013, NTELOS is filing redacted Form 481 reports for the following wireless entities:

- West Virginia PCS Alliance, SAC 269010, as filed with the Kentucky Public Service Commission;
- West Virginia PCS Alliance, SAC 209909, as filed with the Public Service Commission of West Virginia;
- Virginia PCS Alliance, SAC 199008.

NTELOS also filed copies of Form 481 for the above-listed entities with USAC by October 15, 2013.

Please direct any questions to the undersigned.

Sincerely,

Michael Sozamo Michael Lazarus

of TELECOMMUNICATIONS LAW PROFESSIONALS PLLC

Attachments: Form 481 West Virginia PCS Alliance, SAC 209909, as filed with the Public Service

Commission of West Virginia

No. of Copies rec'd_ List ABCDE

| | m 481 - Carrier Annual Reporting ellection Form | FCC Form 481 OMB Control No. 3060-0986/OMB July 2013 | Control No. 3060-0819 |
|---|--|---|---|
| <010> | Study Area Code | 209909 | · |
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name: Person USAC should contact with questions about this data | Keili Young | |
| <035> | Contact Telephone Number: Number of the person identified in data line <0302 | (540) 946-4554 0 > | |
| <039> | Contact Email Address: Email of the person identified in data line <030> | youngkk@ntelos.com | |
| 20 | L REPORTING FOR ALL CARRIERS | Com ₁ Req | .313 54.422 Completion uired Required |
| <100> | Service Quality Improvement Reporting | (complete attached worksheet) | eck box when complete) |
| <200> <210> | Outage Reporting (voice) < check box if | (complete attached worksheet) if no outages to report | √ |
| <310> | Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband) | (attach descriptive document) | |
| <400> <410> <420> <430> <440> <440> <440> | Number of Complaints per 1,000 customers (voice Fixed Mobile 0.01137 Number of Complaints per 1,000 customers (broad Fixed Mobile 0.01137 | | |
| <710> <800> <900> <1000> <1010> <1110> <1110> | Service Quality Standards & Consumer Protection 209909wv510 Functionality in Emergency Situations 209909wv610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers | (check to indicate certification) (attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (if yes, complete attached worksheet) (check to indicate certification) (attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet) (complete attached worksheet) | |
| <2000> <2005> | Price Cap Carriers, Proceed to Price Cap Additional Including Rate-of-Return Carriers affiliated with Price Cap Additional Rate of Return Carriers, Proceed to ROR Additional | Price Cap Local Exchange Carriers (check to indicate certification) (complete attached worksheet) nal Documentation Worksheet | |
| <3000> <3005> | | (check to indicate certification) (complete attached worksheet) | |

| | rvice Quality Improvement Reporting Ilection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|--|-----------------------------|--|
| <010> | Study Area Code | | |
| <015> | Study Area Name WEST VIR | GINIA PCS ALLIANCE | |
| <020> | Program Year 2014 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | eili Young | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | (540) 946-4554 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | youngkk@ntelos.com | |
| <110> | Has your company received its ETC certification from the FCC? | (yes / no) O | |
| <111> | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? | (yes / no) O O | |
| <112> | If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service. | company is a 209909wv112 | |
| | Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. | Name of Attach | ed Document (.pdf) |
| <113> | Maps detailing progress towards meeting plan targets | | |
| <114> | Report how much universal service (USF) support was received | | |
| <115> | How (USF) was used to improve service quality | 7 | |
| <116> | How (USF)was used to improve service coverage | | |
| <117> | How (USF) was used to improve service capacity | | |
| <118> | Provide an explanation of network improvement targets not met in the prior calendar year. | | |

| (200) Service Outage Reporting (Voice) | | Form 481 |
|--|--|---|
| Data Collection Form | | B Control No. 3060-0986/OMB Control No. 3060-0819 2013 |

| <010> | Study Area Code | 209909 | | | | |
|-------|--|----------------------------|--|--|--|--|
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE | | | | |
| <020> | Program Year | 2014 | | | | |
| <030> | Contact Name - Person USAC should contact regarding this data Keili Young | | | | | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> (540) 946-4554 | | | | | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> youngkk@ntelos.com | | | | | |

| • _ | <a> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <c1></c1> | <c2></c2> | <d></d> | <e></e> | <f></f> | <g></g> | <h></h> |
|-----|-----------|--------------|--------------|--------------|------------|--------------------------------|------------------------|----------------|--------------------|-----------------|----------------|-------------|
| - 1 | NOR5 |] | | | | | | |] | Did This Outage | | |
| - 1 | Reference | Outage Start | Outage Start | Outage End | Outage End | Number of | | 911 Facilities | Service Outage | Affect Multiple | | |
| 1 | Number | Date | Time | Date | Time | Customers Affected | Total Number of | Affected | Description (Check | Study Areas | Service Outage | Preventativ |
| | | | | | | | Customers | (Yes / No) | all that apply) | (Yes / No) | Resolution | Procedures |
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| | ce Offerings including Voice Rate Data lection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 | | | | |
|-------|--|----------------------------|--|--|--|--|--|
| <010> | Study Area Code | 209909 | | | | | |
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE | | | | | |
| <020> | Program Year | 2014 | | | | | |
| <030> | Contact Name - Person USAC should contact regarding this data | Keili Young | | | | | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> (540) 946-4554 | | | | | | |
| <039> | > Contact Email Address - Email Address of person identified in data line <030> youngkkentelos.com | | | | | | |
| <701> | Residential Local Service Charge Effective Date 1/1/2013 | | | | | | |

<702> Single State-wide Residential Local Service Charge

| <703> | <a1></a1> | <a2></a2> | <a3></a3> | <b1></b1> | | <b3></b3> | <b4></b4> | <bs>></bs> | Ø |
|-------|--------------|---------------------------------------|--------------|-------------|-------------------|------------------------------|-----------------------------|-------------------------|--|
| | Chaha | Fushamas (U.EC) | SAC (CETC) | Bata Tura | Residential Local | Chata Subscriber Line Chause | State Universal Complex For | Mandatory Extended Area | Tatal nauline Batas and Tas |
| | State | Exchange (ILEC) | SAC (CETC) | Rate Type | Service Rate | State Subscriber Line Charge | State Universal Service Fee | Service Charge | Total per line Rates and Fee |
| | | | | | | | | | |
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| July 2013 |
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| <010> | Study Area Code | 209909 | | | |
|-------|--|----------------------------|--|--|--|
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE | | | |
| <020> | Program Year | 2014 | | | |
| <030> | Contact Name - Person USAC should contact regarding this data | Keili Young | | | |
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| <039> | Contact Email Address - Email Address of person identified in data line <030> youngkk@ntelos.com | | | | |

| <711> | <a1></a1> | <a2></a2> | <b1></b1> | <b2></b2> | < 0> | <d1></d1> | <d2></d2> | <d3></d3> | <d4>></d4> |
|-------|-----------|-----------------|------------------|-------------------------|---------------------|---|--|---------------------------------------|---|
| i | State | Exchange (ILEC) | Residential Rate | State Regulated Fees | Total Rate and Fees | Broadband Service - Download Speed (Mbps) | Broadband Service - Upload Speed (Mbps) | Usage Allowance (GB) | Usage Allowance Action Taken When Limit Reached (<i>select</i>) |
| | | | | | | | <u> </u> | | |
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| | | | | e attached | | | | | |
| | | | work | sheet | | | | | |
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| Data Collection Form July 2013 |
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| <010> | Study Area Code | | 209909 |
|-------|-------------------------|---|----------------------------|
| <015> | Study Area Name | | WEST VIRGINIA PCS ALLIANCE |
| <020> | Program Year | | 2014 |
| <030> | Contact Name - Person L | JSAC should contact regarding this data | Keili Young |
| <035> | Contact Telephone Num | ber - Number of person identified in data line <03 | 0> (540) 946-4554 |
| <039> | Contact Email Address - | Email Address of person identified in data line <03 | 30> youngkk@ntelos.com |
| <810> | Reporting Carrier | West Virginia PCS Alliance, L.C. | |
| <811> | Holding Company | NTELOS Holdings Corp. | |
| <812> | Operating Company | N/A | |

| <813> | Zai> | <a2></a2> | <83> |
|-------|------------|---------------|--|
| | Affiliates | SAC | Doing Business As Company or Brand Designation |
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| | oal Lands Reporting | ing and some and some and some and some some some some some some some some | FCC Form 481 | 1986/OMB Control No. 3060-0819 |
|-----------|---|--|--------------|--------------------------------|
| Data Coll | lection Form | | July 2013: | 1986/OMB COULDI NO. 3000-0813 |
| | | | | |
| <010> | Study Area Code | 209909 | | |
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE | | |
| <020> | Program Year | 2014 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | Keili Young | | |
| <035> | Contact Telephone Number - Number of person identified in data line | | | · |
| <039> | Contact Email Address - Email Address of person identified in data line | e <030> youngkk@ntelos.com | | |
| | - W. L | | Ť. | . I |
| <910> | Tribal Land(s) on which ETC Serves | | 3 | |
| | | | * | |
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| | | | | |
| | | | : | |
| <920> | Tribal Government Engagement Obligation | | | |
| | | Name of Attached Docum | ent (.pdf) | |
| | If your company serves Tribal lands, please select (Yes,No, NA) for | | | |
| | each these boxes to confirm the status described on the attached | | H | |
| | PDF, on line 920, demonstrates coordination with the Tribal | | | |
| | government pursuant to § 54.313(a)(9) includes: | | | |
| | | Select | | |
| | | (Yes,No, | | |
| | | NA) | | |
| <921> | Needs assessment and deployment planning with a focus on Tribal | | | |
| \JZ1> | community anchor institutions; | | | |
| <922> | Feasibility and sustainability planning; | |) 1 | |
| <923> | Marketing services in a culturally sensitive manner; | | | |
| | | | | |
| <924> | Compliance with Rights of way processes | | | |
| <925> | Compliance with Land Use permitting requirements | | | |
| <926> | Compliance with Facilities Siting rules | ļ | | |
| <927> | Compliance with Environmental Review processes | | | |
| <928> | Compliance with Cultural Preservation review processes | | | |
| <929> | Compliance with Tribal Business and Licensing requirements. | 1 | | |

| | o Terrestrial Backhaul Reporting ection Form | | FCC Form 481 OMB Control No. 30 July 2013 | 60-0986/OMB Control No. 3060-0819 |
|--------|---|----------------------------|---|-----------------------------------|
| <010> | Study Area Code | 209909 | | |
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE | | |
| <020> | Program Year | 2014 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | Keili Young | | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | (540) 946-4554 | | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | youngkk@ntelos.com | | |
| <1120> | Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) | | | |
| <1130> | Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) | | : | |
| | | | | |

| Lifeline | rms and Condition for Lifeline Customers ection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|----------|--|----------------------------------|--|
| <010> | Study Area Code | 209909 | |
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Keili Young | |
| <035> | Contact Telephone Number - Number of person identified in data li | ine <030> (540) 946-4554 | |
| <039> | Contact Email Address - Email Address of person identified in data | | |
| <1210> | Terms & Conditions of Voice Telephony Lifeline Plans | Name of attached document (.pdf) | |
| <1220> | Link to Public Website | HTTP | |
| | "Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | | |
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | ✓ | |
| <1222> | Details on the number of minutes provided as part of the plan, | | |
| <1223> | Additional charges for toll calls, and rates for each such plan. | | |

| | rice Cap Carrier Additional Documentation | | FCC Form 481 OMB Control No. 3060-0986/OM8 Control No. 3060-0819 |
|---------|--|--|--|
| | Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers | | July 2013 |
| | matery return carrier of materials and conference of Europe Carrier and Carrie | <u></u> | |
| <010> | Study Area Code 209 | 909 | |
| <015> | | T VIRGINIA PCS ALLIANCE | |
| <020> | Program Year 201- | | |
| <030> | | li Young | |
| <035> | | (540) 946-4554 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | youngkk@ntelos.com | |
| | | | |
| | | | |
| CHECK + | he boxes below to note compliance as a recipient of Incremental Connect Americ | a Phase I support frozen High Cost support. High Cost support to offse | et access charge reductions, and Connect America Phase II |
| Crieck | | the information reported on this form and in the documents attached | |
| | 54FF611 45 561 101(11111 17 41 11 2 11 2 11 2 11 2 11 2 11 | | |
| | | | |
| | Incremental Connect America Phase I reporting | | |
| <2010> | 2nd Year Certification {47 CFR § 54.313(b)(1)} | | |
| <2011> | 3rd Year Certification {47 CFR § 54.313(b){2)} | | |
| | | | |
| | Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) | | |
| <2012> | 2013 Frozen Support Certification | | |
| <2013> | 2014 Frozen Support Certification | | |
| <2014> | 2015 Frozen Support Certification | | |
| <2015> | 2016 and future Frozen Support Certification | | |
| | Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} | | |
| <2016> | Certification Support Used to Build Broadband | | |
| | | | - And Michigan - Control of the Cont |
| | Connect America Phase II Reporting (47 CFR § 54.313(e)) | | |
| <2017> | 3rd year Broadband Service Certification | | <u></u> |
| <2018> | 5th year Broadband Service Certification | | |
| <2019> | Interim Progress Certification | | |
| <2020> | Please check the box to confirm that the attached PDF, on line 2021, | | |
| | contains the required information pursuant to § 54.313 (e)(3)(ii), as a red | ipient | |
| | of CAF Phase II support shall provide the number, names, and addresses | of | |
| | community anchor institutions to which began providing access to broad | band | |
| | service in the preceding calendar year. | | |
| <2021> | Interim Progress Community Anchor Institutions | Name of Attached Document Listing Required Information | |
| | | | |
| | | | |

| 1 | nte Of Return Carrier Additional Documentation ection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control I July 2013 | io. 3060-0819 |
|---|--|---|--|---------------------|
| - <010> | Study Area Code 209909 | | | |
| <015> | | HINIA PCS ALLIANCE | | 1 |
| <020> | Program Year 2014 | | | |
| <030> | | li Young | | 1 |
| <035> | Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> | (540) 946-4554 | | ···· |
| (0392 | Contact Email Address - Email Address of person identified in data line Cosos | youngkk@ntelos.com | | |
| *************************************** | he boxes below to note compliance on its five year service quality plan (pursua | int to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attach | compliance with the financial reporting requireme | nts set forth in 47 |
| | Progress Report on 5 Year Plan | | | 4 |
| (3010) | Milestone Certification {47 CFR § 54.313(f)(1)(i)} | Name of Attached Document Listing Required Information | | |
| | Please check this box to confirm that the attached PDF, on line 3012, | | | |
| (3011) | contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | | | |
| (3012) (3013) (3014) | Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for | Name of Attached Document Listing Required Information | (Yes/No) (Yes/No) | : : |
| (3016) | Telecommunications Borrowers) PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | | |
| (3010) | | | | |
| (3017) (3018) | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, is your company audited? | Name of Attached Document Listing Required Information | (Yes/No) | |
| (/ | If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains | | | |
| (3019) | Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications | | | |
| (3020) | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | | |
| (3021) | Management letter issued by the independent certified public accountant that performed the company's financial audit. | | | |
| (3022) | If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, Underlying information subjected to a review by an independent certified public accountant | | | |
| (3024) | Underlying information subjected to an officer certification. | | | |
| (3025) | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | | |
| (3026) | Attach the worksheet listing required information | Name of Attached Document Listing Required Information | | - |
| | | | | |

| 100000000000000000000000000000000000000 | ion - Reporting Carrie ection Form | | CC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 uly 2013 |
|---|---------------------------------------|--|--|
| <010> | Study Area Code | 209909 | |
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Persor | n USAC should contact regarding this data Keili Young | |
| <035> | Contact Telephone Nu | mber - Number of person identified in data line <030> (540) 946-4554 | |
| <039> | Contact Email Address | - Email Address of person identified in data line <030> Youngkk@ntelos.com | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| certify that I am an officer of the reporting carrier; my responsibilities indude ensuring the accuracy of the annual reporting requirements for universal service support ecipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. | |
|---|---|
| Name of Reporting Carrier: WEST VIRGINIA PCS ALLIANCE | |
| Signature of Authorized Officer: CERTIFIED ONLINE | Date |
| Printed name of Authorized Officer: Brian Oneil | |
| Title or position of Authorized Officer: EVP, General Counsel | |
| Telephone number of Authorized Officer: 540 946 2058 | |
| Study Area Code of Reporting Carrier: 209909 | Filing Due Date for this form: 10/15/2013 |

| \$0000-300000000000000000000000000000000 | ion - Agent / Carrier ection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--|--|--|
| <010> | Study Area Code | 209909 |
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC sl | nould contact regarding this data Keili Young |
| <035> | Contact Telephone Number - Number of person identified in data line <030> (540) 946-4554 | |
| <039> | Contact Email Address - Email A | address of person identified in data line <030> youngkk@ntelos.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| I certify that (Name of Agent) | is authorized to submit the Information reported on behalf of the reporting carr possibilities include ensuring the accuracy of the annual data reporting requirements provided to the authoriz | | |
|--|--|--|--|
| | gent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. | | |
| Name of Authorized Agent: | | | |
| Name of Reporting Carrier: | | | |
| Signature of Authorized Officer: | Date: | | |
| Printed name of Authorized Officer: | | | |
| Title or position of Authorized Officer: | | | |
| Telephone number of Authorized Officer: | | | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: | | |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | |
|---|---|
| ted to submit the annual reports for universal service support re orting carrier; and, to the best of my knowledge, the informatio | |
| | |
| | |
| | Date: |
| | |
| | |
| : | |
| Filing Due Date for this form: | |
| | ed to submit the annual reports for universal service support re orting carrier; and, to the best of my knowledge, the information |

Attachments

(200) Service Outage Reporting (Voice) Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

| <010> | Study Area Code | 209909 |
|-------|---|----------------------------|
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data Keili Young | |
| <035> | Contact Telephone Number - Number of person identified in data lin | e <030> (540) 946-4554 |
| <039> | Contact Email Address - Email Address of person identified in data lin | e <030> youngkk@ntelos.com |
| <220> | | |

| <a> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <c1></c1> | <c2></c2> | <d></d> | <e></e> | <f></f> | <g></g> | <h>></h> |
|-----------------------------|----------------------|-------------------------|------------|-----------------------|------------------------------------|---------------------------------|---|---|---|--|--|
| NORS Reference Number | Dutage Start Date | Outage Start Time | Outage End | Outage End Time | Number of Customers Affected | Total Number of Customers | 911 Facilities Affected (Yes / No) | Service Outage Description (Check all that apply) | Did This Outage Affect Multiple Study Areas (Yes / No) | Service Outage Resolution | Preventative Procedures |
| 12-03132451 | 1/31/2012 | 07:04 | 1/31/2012 | 09:30 | 122 | 117328 | Yes | Cellular | Yes | Replacement of discrepant packs in Cienna node. | Greater backhaul diversity |
| 12-18252966 | 6/29/2012 | 19:56 | 7/14/2012 | 03:56 | 50918 | 117328 | No | Cellular | Yes | Portable generators deployed to shorten outage duration. | Battery back-up solutions deployed. |
| 12-30445503 | 10/30/2012 | 06:00 | 11/3/2012 | 06:00 | 16458 | 117328 | No | Cellular | Yes | Portable generators deployed to shorten outage duration. | Battery back-up solutions deployed. |
| | | | | | | | | | | | |
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| 8 | 38 | æ | ø | 蜒 | 332 | 20 | a. | XX. | w | m | 86 | × | ŵ | Ø. | ಖ | | W | 88 | 2 | a. | ы | ø | ø | w | 36 | W | a. |
| | | | 33 | | | | | | | | | | | | | | | | | | | | | | | | |
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| 81 | ж. | 883 | 92 | m | Ø | œ | 223 | п | 32 | 333 | 88 | 33 | 2 | 32 | 88 | 70 | × | 833 | 20 | 333 | 88 | | 80 | | | 201 | 88 |
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FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| <010> | Study Area Code | 209909 |
|-------|-------------------------|--|
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person | USAC should contact regarding this data Keili Young |
| <035> | Contact Telephone Num | iber - Number of person identified in data line <030> (540) 946-4554 |
| <039> | Contact Email Address - | Email Address of person identified in data line <030> youngkk@ntelos.com |
| <810> | Reporting Carrier | West Virginia PCS Alliance, L.C. |
| <811> | Holding Company | NTELOS Holdings Corp. |
| <812> | Operating Company | N/A |

| The state of the state | <a2></a2> | - Ka3> |
|---|-----------|--|
| Affiliates | SAC | Doing Business As Company or Brand Designation |
| NTELOS Inc. | | nTelos Wireless |
| NTELOS Cable of Virginia Inc. | | nTelos Wireless |
| NTELOS Communications Inc. | | nTelos Wireless |
| R&B Communications LLC | | nTelos Wireless |
| NTELOS Cable Inc. | | nTelos Wireless |
| NTELOS Licenses Inc. | | nTelos Wireless |
| NTELOS PCS Inc. | | nTelos Wireless |
| NTELOS Payroll Corp. | | nTelos Wireless |
| Virginia RSA 6 LLC | | nTelos Wireless |
| West Virginia PCS Alliance, L.C. | 269010 | nTelos Wireless |
| Virginia PCS Alliance, L.C. | 199008 | nTelos Wireless |
| R&B Cable, Inc. | | nTelos Wireless |
| The Beeper Company | | nTelos Wireless |
| NH Licenses LLC | | nTelos Wireless |
| Richmond 20MHz, LLC | | nTelos Wireless |
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| Certifica Data Coll | tion: Reporting Can Ection Form: 22:05 | er i de la |
|------------------------|---|---|
| <010> | Study Area Code | 209909 |
| <015> | Study Area Name | WEST VIRGINIA PCS ALLIANCE |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Pers | on USAC should contact regarding this data Keili Young |
| <035> | Contact Telephone N | lumber - Number of person identified in data line <030> (540) 946-4554 |
| <039> | Contact Email Addre | ss - Email Address of person identified in data line <030> youngkk@ntelos.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients |
|---|
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. |
| Name of Reporting Carrier: WEST VIRGINIA PCS ALLIANCE |
| Signature of Authorized Officer: CERTIFIED ONLINE But 1-011 |
| Printed name of Authorized Officer: Brian Oneil |
| Title or position of Authorized Officer: EVP, General Counsel |
| Telephone number of Authorized Officer: 540 946 2058 |
| Study Area Code of Reporting Carrier: 209909 Filing Due Date for this form: 10/15/2013 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. |

LINE 112 ATTACHMENTS

REDACTED

(510) Service Quality Standards & Consumer Protection Rules Compliance

West Virginia PCS Alliance, L.C. certifies that it is in compliance with applicable service quality standards and consumer protection rules, e.g., the CTIA Consumer Code for Wireless Service.

(610) Functionality in Emergency Situations

West Virginia PCS Alliance, L.C. certifies that it is able to function in emergency situations. West Virginia PCS Alliance, L.C. has a Disaster Preparedness Plan that thoroughly outlines the processes and procedures setup to handle any emergency situation that may arise. The Plan covers the steps in place to mitigate risks, prepare for potential emergency situations, respond to emergencies, and recover from any damage as a result of the emergency. Such steps defined for minimizing risk and preparing for emergencies include defining roles and responsibilities in an emergency situation, assessing potential threats and vulnerabilities, developing emergency checklists, designing an Emergency Operations Center for use in case of an emergency, power loss planning and creating notification procedures. The response and recovery plan includes defining members of teams needed to handle the situation, describing their roles in an emergency as well as maintaining event logs to record information pertaining to the disaster. West Virginia PCS Alliance, L.C. reviews and updates its Disaster Preparedness Plan on a periodic basis.



YOU COULD QUALIFY

for the TEL-ASSISTANCE PLAN

200 ANYTIME MINUTES \$-

NATIONWIDE Long Distance on the nTelos Network

00 a month

VISIT YOUR NEAREST NTELOS RETAIL LOCATION FOR DETAILS.

West Virginia PCS Alliance, L.C.'s Tel-Assistance Plan is a Lifeline Service, a government assistance program that provides a discount on phone service for qualifying low-income consumers. The service cannot be given away or transferred, and only qualifying consumers may enroll. The Lifeline Service is limited to one discount on either wireline or wireless service per household, which means only one discount per person or group of people who are living together at the same address and contributing to and sharing in the income and expenses of the household, for qualify for the Tel-Assistance Plan you must show valid proof of one of the following: Medicalic, Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance Porgram (NaP, formerly Food Stamps); Supplemental Security Inc



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